

West Ridge Mall Code of Conduct

West Ridge Mall is committed to providing a safe, family-friendly environment for all guests, tenants, and employees. To ensure an enjoyable experience, we require all visitors to adhere to the following Code of Conduct while on mall property, including parking areas and common spaces.

General Behavior & Conduct

1. Respectful Behavior

All guests must conduct themselves in a manner that is courteous and respectful to others. Disorderly, disruptive, or unsafe behavior, including running, shouting, or use of obscene language or gestures, is prohibited.

2. Appropriate Attire

Proper attire, including shirts and shoes, is required at all times. Clothing with offensive language, imagery, or gang-related symbols is not permitted.

3. Prohibited Activities

Activities such as skateboarding, rollerblading, bicycling, and the use of hoverboards are not allowed within the mall premises.

4. Solicitation and Distribution

Soliciting, leafleting, demonstrating, or distributing materials without prior written consent from mall management is prohibited.

5. Loitering and Obstruction

Loitering, sitting on floors, planters, or trash receptacles, and blocking storefronts, walkways, or escalators is not allowed.

Security & Safety

6. Weapons and Hazardous Materials

The possession of firearms, explosives, or any weapons is strictly forbidden, regardless of permit status, except for authorized law enforcement personnel.

7. Alcohol, Drugs, and Smoking

The consumption of alcohol is restricted to designated areas within licensed establishments. The use, possession, or distribution of illegal substances is prohibited. Smoking and vaping are only permitted in designated outdoor areas.



8. Unattended Items

Leaving bags, packages, or personal belongings unattended is not allowed. Such items may be subject to inspection and removal.

Parental Escort Policy

9. Youth Supervision

Guests under the age of 16 must be accompanied by a parent or legal guardian aged 21 or older from 3:00 PM until closing daily. One adult may supervise up to four youths.

10. Identification Requirements

During Parental Escort hours, individuals aged 16 to 20 should be prepared to present valid identification upon request. Acceptable forms of ID include:

- State-issued driver's license or ID card
- Passport
- Military ID
- School ID cards are not accepted.

Photography and Videography

11. Personal Use

Casual photography and videography for personal use are allowed, provided they do not disrupt other guests or operations.

12. Professional Equipment

The use of professional photography equipment, including tripods, lighting setups, and drones, requires prior approval from mall management.

Parking and Vehicle Regulations

13. Designated Parking

Parking is permitted only in designated areas. Unauthorized parking, including in fire lanes, loading zones, or reserved spaces, is prohibited and may result in towing at the owner's expense.



14. Overnight Parking

Overnight parking is not allowed without prior authorization from mall management.

Enforcement

Failure to comply with this Code of Conduct may result in removal from the premises, banning from the property, and/or legal action. West Ridge Mall reserves the right to modify this Code of Conduct at any time.

For assistance or to report concerns, please contact Mall Security at 785-250-2878